

Practice Specialist Report

Linda Davies, BSN, RN

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Case Status

Year	Cases Currently Open	Applications	Complaints	Total Applications and Complaints
2015	7			
2016	13			
2017	55			
2018	123			
2019	120			
2020	185	1776	575	2351
2021	277	1969	484	2453
2022	421	1425 (11/17/22)	501 (11/17/22)	1926
Total	1201			

Total Cases Assigned to Investigators: 1201

Complaint Statistics for 1st Quarter FY 23 (07/01/2022-09/30/2022)

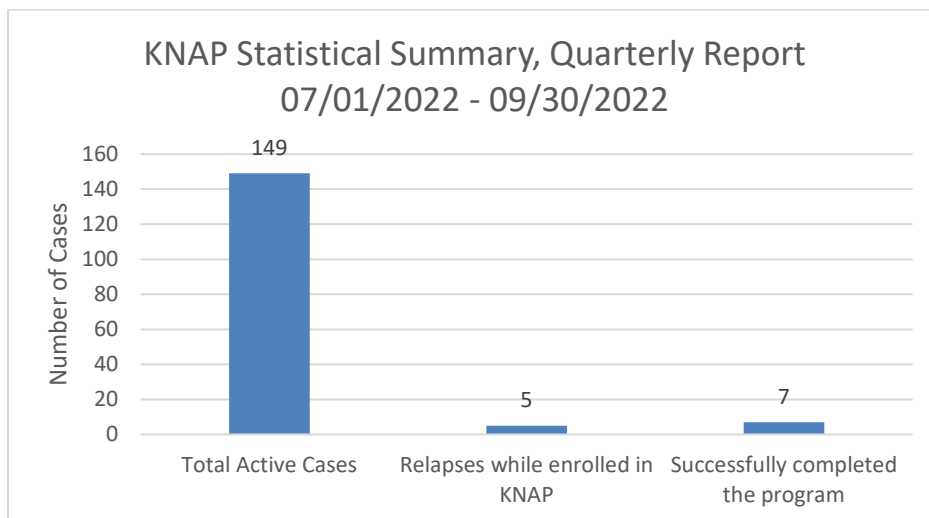
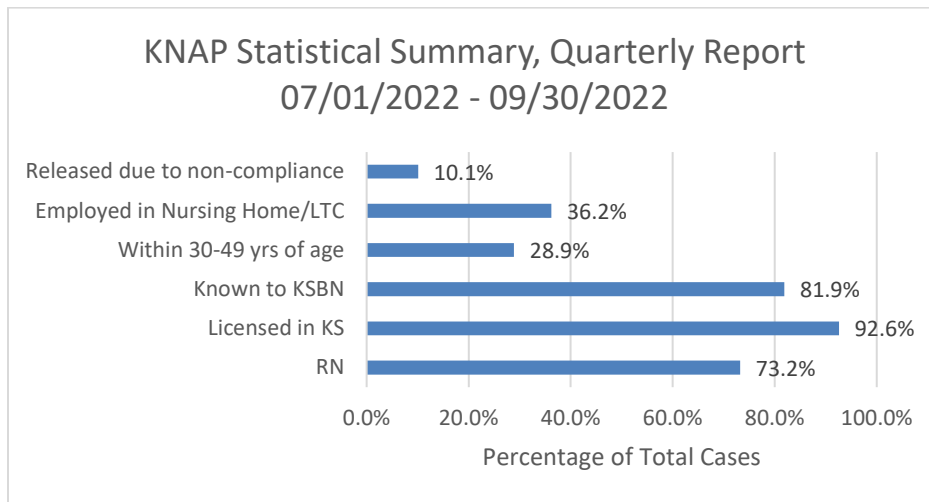
Sworn Complaints	29	22.7%
Unsworn Complaints	99	77.3%
Total	128	100%
Days Between Incident Date to KSBN Receiving the Complaint	190.26 Days (Average)	31 Days (Median)

Cases in 1st Quarter FY 23 (07/01/2022-09/30/2022)

	Impairment	Abuse
07/01/2022 to 09/30/2022	33	8

KNAP Statistical Summary, Quarterly Report

1. 149 Active Cases
2. 73.2% RN
3. 92.6% Licensed in Kansas
4. 81.9% are known to the KSBN
5. 28.9% are within 30-49 yrs of age
6. 36.2% employed in nursing home/LTC
7. 5 Relapses while enrolled in KNAP
8. 7 Successfully completed the program
9. 10.1% released due to Non-Compliance



Processing Standards for 1st Quarter FY 23
(07/1/2022 – 09/30/2022)

Performance Based Budget (PBB): Outcome Measures:

1. Percentage of complaints received in the agency and reviewed by Professional Staff within 2 weeks of date received = 98.44%
 - a. (average # days for review 1st Quarter FY 23: 3.59 days)
2. Percentage of investigations completed within 9 months of opening that went to the Board in September 2022= 51.47%
3. Number of nurses practicing without a current nursing license = 2
Unlicensed Practice Cases
4. Number of individuals presenting themselves as a nurse but no nursing license (imposter) = 0

KORA open records requests, 1st Quarter FY 2023 (07/01/2022 – 09/30/2022)

FY 2023	# Requests	# In Process/Pending	# Completed	# Pending Payment	# Requests Referred to Another Agency
1 st Quarter (07/01/2022-09/30/2022)	24	0	23	0	1
Average Days Taken to Produce Requests:			6.48 Days		
Median Days Taken to Produce Requests:			2 Days		

- New employees are in the middle of training.
 - Practice Calls for August - October
 - Update on Investigative Process Changes
- Priorities delineated (3)
1. Increase Investigative Committee Meetings to begin meeting monthly beginning July 2023
 2. Assess Operational efficiency for case investigations
 3. Assess Operational efficiency for case resolution through the disciplinary process

Meetings Attended:

9/19-21/2022 – System Automation Users Conference

10/04/2022 – Common Medication Errors webinar

10/6/2022 – Ethical perspectives in Risk management decision-making, webinar

10/17-20/2022 – BON Nurse Investigator training, Chicago (one investigator)

10/18 & 25/2022 – SASSI Training, virtual

10/21/2022 – KORA Training

11/3/2022 – KARQM meeting, virtual

11/7-8/2022 – NLC Training

11/15/2022 – Basis for Action Code, webinar

11/28/2022 – Board / Committee Orientation



Kansas Board of Nursing

Practice Call Data

August, September, October
2022

Practice Call Data 2022						
	August		September		October	
	Calls	E-mails	Calls	E-mails	Calls	E-mails
ARPN	21		8		26	
RN	33		17		22	
LPN	3		2		3	
Other (Facilities, Physicians, etc.)	27	7	24	7	32	9
Total	84	7	51	7	83	9

Total by Month	
Month	Total Practice Calls and E-mails
August	91
September	58
October	92

Total by Method for All Three Months	
Method	Total
Phone Calls	218
E-Mails	23

Topics of Practice Calls:

ARPN: Prescriptive authority (including controlled substances, methadone); starting a practice (med spas, IV hydration, Botox); age ranges APRN's can see with different classifications of NP; malpractice insurance; delegation to unlicensed staff; collaborative agreements (including telehealth); DNR's and pronouncing a death; scope of practice for medical assistance.

CRNA: Lumbar punctures.

RN: Scope of practice; Botox parties; nail/foot care in facilities and home care; independent practice (dermaplaning, eyelash lists, eyebrow tinting); LLCs; school nurses calling about Naloxone administration.

LPN: Owning a clinic for doing fillers and Botox/esthetics clinics; scope of practice; able to administer heparin SQ; IV therapy (medications and central lines); can LPNs supervise RNs?

Other: Scope of practice; telehealth supervision; writing orders.

Status Update: Investigative Committee Meeting and Process Changes
December 2022

Goal: Timely review of cases opened to determine discipline

Reference: JNR article, *Evaluating the Operational Efficiency of Nursing Regulatory Boards' Discipline Case Management*, April 2022.

What is the priority of the Board?

1. Increase Investigative Committee Meetings to begin meeting monthly
 - a. Considerations
 - b. Board/Committee membership
 - c. Timeline
2. Assess Operational efficiency for case investigations
 - a. Data determines current efficiency of processes:
 - a. Caseload per investigator (range from 43-349)
 - b. Identify gaps in case processing
 - i. Subpoena
 - ii. Paper vs Electronic
 - c. Facilitate process improvement initiatives to address gaps
 - i. Dependent upon logistical, IT, operational and fiscal updates/changes
3. Assess Operational efficiency for case resolution through the disciplinary process