Kansas State Board of Nursing Landon State Office Building Board of Nursing Library, Room 1051 Investigative Committee Agenda June 12, 2023

- NOTE: The audience may attend in person or via Zoom. Link to access meeting to follow agenda.
- Time: 9:00 a.m. Until Finished

Committee Members :	Rebecca Sander, MSN, RN – Chair			
	Adri Gouldsmith, LPN, V. Chair			
	Michaela Hysten, MSN, BSN, RN			

- Staff:Linda Davies, BSN, RN, Practice SpecialistHana Dajani, Administrative Specialist
- I. Call to Order
- II. Review of On-Site packets
- III. Additions/Revisions to the agenda
- IV. Announcements
- V. Approval of minutes –March 20, 2023

VI. Unfinished Business

- 1. Update on Investigative Committee Changes
- 2. Language on Terms of Board Members
- 3. K.S.A. 65-4217 Immunity from liability
- VII. New Business
 - 1. KNAP Statistical Summary for period 01/01/2023-03/31/2023
- VIII. Quasi-Judicial
- IX. Agenda for September 2023 Committee meeting
- X. Adjourn

Please Note: Additional items, which have come to the attention of the Board or Committee, will be handled as time permits. Agenda is subject to change based upon items to come before the Board. Handouts or copies of materials brought to the board or committees for discussion by committee members or visitors must be submitted to staff 30 calendar days prior to start of the meeting. Any items received after the 30th calendar day may be addressed at the meeting at the discretion of the President of the Board or chairperson of the committee.

Please click the link below to join the webinar: <u>https://us02web.zoom.us/j/85825310082?pwd=ZHlpNzJwQS9ldWhBODJKYWxnSHVuUT09</u> Passcode: KsbnINVCom Or One tap mobile : +13017158592,,85825310082#,,,,*7785641438# US (Washington DC) +13052241968,,85825310082#,,,,*7785641438# US **Or Telephone:** Dial(for higher quality, dial a number based on your current location): +1 301 715 8592 US (Washington DC) +1 305 224 1968 US +1 309 205 3325 US +1 312 626 6799 US (Chicago) +1 346 248 7799 US (Houston) +1 360 209 5623 US +1 386 347 5053 US +1 507 473 4847 US +1 564 217 2000 US +1 646 876 9923 US (New York) +1 646 931 3860 US +1 669 444 9171 US +1 669 900 6833 US (San Jose) +1 689 278 1000 US +1 719 359 4580 US +1 253 205 0468 US +1 253 215 8782 US (Tacoma) Webinar ID: 858 2531 0082 Passcode: 7785641438 International numbers available: https://us02web.zoom.us/u/kdYZiiCs92

Overview of Investigative Committee Process Change Request:

February 2022

- 1) KSBN Board met for Strategic Planning Retreat
- 2) Board directs Investigative Committee to review how to meet more timely to review cases
- 3) Board concerned about caseload and processing of cases
- 4) Board requested hire more staff, to include non-nurse investigators

March 2022

- 1) Carol and Linda met to discuss Investigative Process
 - a. Reviewed JNR literature to apply operational efficiencies.
 - b. Determined 3 priority areas:
 - i. Increase investigative Committee Meetings to begin meeting monthly
 - ii. Assess operational efficiency for case investigation process
 - iii. Assess operational efficiency for case resolution through disciplinary process
- 2) Met with Jim Cleghorn, former Georgia BON Executive Director
 - a. GA had manageable electronic caseload
 - b. GA board members reviewed all cases; law did not give authority to Committees
 - c. GA goal to send out Consent Order within 30days of receiving the case; if licensee did not sign it within "x" days, the case was scheduled for hearing
 - i. KS has a different process

June 2022

- 1) Definitions relating to Investigative Case processing presented to Board
- 2) KNAP Program Manager presented to Board
- 3) Delegation Motions approved by Board

September 2022

1) No new appointments to Investigative Committee

March 2023

- 1) KOMA applies per General Counsel
- 2) Staff ready, will work through issues as we implement change
- 3) Investigative Committee determined to hold implementation
 - a. 2 committee members term up July 1, unless reappointed.

<u>June 2023</u>

- 1) Questions
 - a. Is there to be a board member rotation on the Investigative Committee?
 - i. Reasons for this AAG needs to know who to talk with if requesting to change discipline decision
 - b. Clarify misperception that Investigative Committee training is extensive
 - i. Meet with Linda about 1 hour
 - ii. Meet with Investigative Committee Chair to review previous case summaries (2 hours)
 - c. Disciplinary statutes/regulations modified, drafted Impairment Statute on hold

PROPOSAL:

Based on the work done over this past year regarding the 3 priority areas:

- a. Increase investigative Committee Meetings to begin meeting monthly
 - i. Considerations:
 - 1. KOMA applicability
 - 2. # Cases to review
 - 3. Logistics Virtual vs in-person
 - ii. Board / Committee membership
 - 1. Makeup 3 board members
 - 2. Orientation
 - 3. Guidelines for Determination of Disciplinary Action
 - a. NCSBN Disciplinary Decision Pathway
 - b. Sanction reference guidelines
- b. Assess Operational efficiency for case investigations
 - i. Investigator Caseload Data (43 new hire; 350 seasoned investigator)
 - 1. Issues identified:
 - a. Before joining the NLC, cases were inactivated when license lapsed. Joining the NLC reopened cases from 2015-2019 to finalize case if:
 - i. Licensee applied for reinstatement,
 - ii. Complaint received working in KS off their privilege to practice
 - b. Investigator turnover created some cases being reassigned to a new investigator who already had a significant caseload
 - i. Have hired and trained staff
 - ii. Cases reviewed by Investigative Committee / quarter = average 60-75
 - 1. March 2023 = 94 cases
 - iii. Investigative Team review of internal processes to identify gaps, implement evidence-based solutions (if available)
 - 1. Subpoenaed documents
 - 2. Receipt and storage of digital evidence
 - 3. Continue to transition from Paper to Electronic format
 - 4. Processed cases even through pandemic when practice, licensure expanded through executive orders (Telehealth, renewals extended, etc); also identified imposters hired to work as nurses in KS
 - 5. Next to be reviewed, updated:
 - a. Prioritizations of Cases
 - b. Summary Format
 - c. Continue to align disciplinary determination, disciplinary outcome to demonstrate consistency
 - iv. Performance Based Budget Metrics applied:
 - 1. Review Complaints within 2 weeks of receipt
 - a. New process in July 2020; maintaining above 90% benchmark
 - 2. Percentage of investigations completed within 9 months of opening
 - a. Working on this metric
 - b. Is directly related to Caseload/Investigator

- c. Assess Operational efficiency for case resolution through the disciplinary process
 - i. Average days for AAG to take action = 136 days
 - ii. Median days = 91
 - iii. Cases prioritization by AAG
 - 1. Applications
 - 2. Revocations

NEXT:

- 1) Beginning after September 2023 Board meeting
 - a. Investigative Committee will meet at the 6-week mark between board meetings
 - i. Oct 23 virtual
 - ii. Dec 11 (board meeting week in person)
 - iii. Jan 22, 2024 virtual
 - iv. March 2024 (board meeting week in person)
 - v. April 22 or 29, 2024 virtual
 - vi. June 10, 2024 (board meeting week in person)
 - vii. July 22, 2024 virtual
 - viii. Sept 9, 2024 (board meeting week in person)
 - b. Re-evaluate at 1 year.
- 2) Number of cases proposed to review at each virtual meeting: averages 45
 - a. Estimated time is half day.
 - b. Type of cases brought to virtual could be prioritized as such, i.e. a significant investigation drug diversion, workplace impairment, abuse

Licensee Name	Case Number
License Type	Investigator
License Number	
	Inv Requested
CRITICAL	
Censure	No Further Action
KNAP Evaluation and	Comply Letter of Concern
Revocation	Cease and Desist

Suspension	1 month	3 months	6 months	1 Year	Other	
Fine	\$100	\$150	\$200	\$500	Other	

65-4217. Immunity from liability in civil actions for reporting, communicating or investigating certain information. (a) No person reporting to the board of nursing under oath and in good faith any information such person is required to report or is authorized to report under K.S.A. <u>65-4216</u> and amendments thereto shall be subject to a civil action for damages as a result of reporting such information.

(b) Any state, regional or local association of licensed mental health technicians, and the individual members of any committee thereof, which in good faith investigates or communicates information to the board of nursing or to any committee or agent thereof pertaining to the alleged commission by a mental health technician of an act which may be a ground for disciplinary action pursuant to K.S.A. <u>65-4209</u> and amendments thereto shall be immune from liability in any civil action that is based upon such information or transmittal of information if the investigation and communication were made in good faith and did not represent as true any matter not reasonably believed to be true.

History: L. 1983, ch. 216, § 3; L. 1988, ch. 236, § 7; July 1.

Kansas Nurses Assistance Program Statistical Summary

Reporting Period: 01/01/2023 - 03/31/2023	<u>}</u>	Active Cases	
Participants Entered Into Program:	<u>21</u>	Total Number in Program:	<u>128</u>
Referral Source:		Type of License:	
Board:	<u>14</u>	ARNP	<u>2</u>
Employer:	1	CRNA	<u>2</u>
Co-Worker:	<u> </u>	LPN	<u>24</u>
Self:	<u>8</u>	RN	<u>100</u>
Family-Friend:	<u>0</u>	Board:	
Other:	<u>0</u>	Known:	<u>103</u>
Reasons for Referral :		Un-Known:	<u>25</u>
Alcohol:	<u>6</u>	Gender:	
Drugs:	<u>1</u>	Male:	<u>23</u>
Alcohol & Drugs	<u>7</u>	Female:	<u>105</u>
Mental Health:	<u>1</u>		
Gambling:	<u>0</u>	Age:	
		20's:	<u>15</u>
Released from Program:		30's:	<u>39</u>
Successfully:	<u>16</u>	40's:	<u>46</u>
Non-Compliant:	<u>12</u>	50's:	<u>16</u>
Other:	<u>0</u>	60's:	<u>12</u>
Death:	<u>0</u>	Nursing Employment Status:	
No Diagnosis:	<u>0</u>		
State of Residency:		Employed:	<u>98</u>
МО	<u>10</u>	Unemployed:	<u>8</u>
KS	<u>117</u>	Outside Profession:	<u>2</u>
со	<u>1</u>	Nursing Employment Settings:	
Contract Length:		Hospital:	<u>42</u>
7 Year's	<u>2</u>	Nursing Home:	<u>75</u>
6 Year's	<u>1</u>	Home Health:	<u>5</u>
5 Year's	<u>3</u>	Other Agency:	<u>48</u>
4 Year's	<u>12</u>	Public Health	7
3 Year's	<u>73</u>		
2 Year's 1 Year	<u>4</u> 12		
i ital	<u>12</u>		