

System Automation Licensing System Upgrade Phase 1

KSBN received a generous financial grant provided under the federal American Rescue Plan Act of 2021, as recommended by the Strengthening People and Revitalizing Kansas (SPARK) Taskforce and the approved by the State Finance Council for the State Efficiency and Modernization Program. Funding acceptance was approved by the KSBN Board President. This funding will be used as part of the modernization upgrades to the KSBN licensing system.

Project plan paperwork was approved and signed. KSBN began the modernization project plan discussions with the licensing software vendor, System Automation. This project will be a multiphase project. Phase 1 included the following deliverables.

- Project Management Plan,
- Requirements Documentation,
- MyLicense Upgrade in Test Deploy Jasper Reports Server,
- Perform Jasper Reports Training,
- Configure KSBN Data Model,
- Deploy Hyland Perceptive Integration, (Pending Hyland Upgrade)
- Install and Configure Verification,
- User Acceptance Testing Go-Live and Operational Support.

Total time for Phase 1 was from November 2023 – May 2024.

Current progress and historical plans for Phase 1 were as follows:

- October: KSBN Staff from Administration, IT/Operations, Licensing, and Investigative Departments attended the System Automation Users Conference in Baltimore, Maryland at SA's headquarters.
- November: Set up and install all servers, prepare migration scripts, set up Verification.
- December: UAT for test environment (MLO/eGov/Verification), set up Jasper server.
- January - March: Jasper training, set up Hyland integration, fix any issues found in User Acceptance Testing.
- April: MLO/eGov/Verification Deployments into test.
- May: Go Live MLO/eGov/Verification
 - As part of the upgrade KSBN deployed a new "real-time" verification database for the public to use for nursing status verifications.
 - <https://ksbn.kansas.gov/license-status-verification/>

Phase 2 – The phase 2 project has started in May 2024. This phase will be a larger endeavor for KSBN. As part of the project the following items will be added during this phase. Implement MyLicense One Online Services and Case Management, MyLicense One Setup Fee, Online Services and Case Management Requirements Documentation, MyLicense One Administrator Training, Online Initial Application Configuration, Online Renewal Configuration, Demographics Update Configuration, Case Management Configuration, User Acceptance Testing of Online Services and Case Management, Perform End User Training for Case Management, Go-Live and Operational Support.

KSBN is prepared to commit the needed resources to move forward with the upgrades that are needed to implement the enforcement, mobile and reporting modules.

KSBN Investigative, Discipline, Executive and IT will host an on-site work session with the vendors to begin the Investigative / Discipline Case Management System project requirements.

Total for Phase 2 (High-End Timeline) 12 months.