

Practice Specialist Report
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Case Status

Calendar Year	Applications for Legal Review	Complaints Received	Total Cases/ Year	Cases Currently Open
2015			2251	
2016			2077	2 Imposter cases
2017			2150	36
2018			2196	102
2019			1673	63
2020	1776	575	2351	91
2021	1969	484	2453	114
2022	1565	570	2135	230
2023	1542	744	2286	225
2024	1016	514	1530	476

Total Cases Currently Assigned to Investigators: 1,339

Complaint Statistics: Violations of the KNPA:

	CY 2023	CY 2024
Failed to follow facility Policy & Procedure	276	132
Fraud	34	25
Negligence	45	50
Practice beyond Scope	43	36
Alcohol, Drug Diversion, Workplace Impairment	172	65
Abuse, Neglect, Exploitation	40	29

KNAP Statistical Summary, FY 24

Total Enrollment	109
Known to KSBN (at enrollment)	80%
RN License	80
Age 30-49	73
Reason entered	Alcohol, Drugs
Successfully completed program	22

Processing Standards for 4th Quarter FY 24

Performance Based Budget (PBB): Outcome Measures:

1. Percentage of complaints received in the agency and reviewed by Professional Staff within 2 weeks of date received = 92.35%
 - a. Number of complaints reviewed = 183 (avg 15/week)
 - b. Average number of days to review = 5 days
 Metric to meet: 90%

2. Percentage of investigations completed within 9 months of opening
Metric to meet: 60%

FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024*
65%	66%	29.2%	48.4%	53%	93%

*FY 24 QI initiative: Work most current cases as assigned; Priority given to sworn complaint, &/or complaint that is significant allegation of drug diversion, workplace impairment, abuse

3. Number of nurses practicing without a current nursing license = 27 ULP
4. Number of individuals presenting as imposter = 0

KORA open records requests, FY 2024

FY 2024	# Requests	# Completed	# Cancelled	Average Days to Produce Requests
7/1/2023 – 6/30/2024	129	125	1	11

Supervisory:

- Hired Sr Administrative Assistant
 - Stephanie Wiley, Started 08/26/2024
- Vacancies
 - Nurse Investigator - FT
- Investigative Committee Priorities (3)
 1. Increase Investigative Committee Meetings - occur every 6 weeks
 2. Assess Operational efficiency for case investigations – ongoing
 3. Assess Operational efficiency for case resolution through the disciplinary process

Meetings Attended:

- Presentations: Stormont Vail (6/17/2024)
- ArkCase Training (6/20/2024, 7/8/2024)
- NCSBN Discipline Knowledge Network (virtual) (06/06/24)
- NLC Legal Forum – virtually (6/6-7/25/2024)
- NLC MSL and TeleHealth webinar (6/18/2024)
- NPDB Resources Webinar (6/18/2024)
- KSBN Board Strategic Planning Retreat (7/25-26/2024)
- KARQM Fall Conference - Wichita (8/7/2024)

PS Report to Board - Pros/Cons of Investigative Committee meeting times

History:

- July 2022 - Strategic retreat
 - o Goal: Get cases through faster for Board decision
 - o Goal: Protect the public by addressing most critical issues that put patients at risk
 - o Sept 2022 – March 2023 – brainstorm new process
 - o June 2023 - Decision made would meet every 6 weeks
 - Have met In Person (Sept 2023, Dec 2023, March 2024, June 2024)
 - Have met Virtually (Oct 2023, Jan 2024, April 2024, July 2024)
- Pro:
 - o Cases ready to present on ongoing basis
 - o Board Review completed
- Con:
 - o Committee commitment
 - Meet 8 times/year
 - Quorum
 - o Case Volume to review
 - Quarterly review average of 1000 pages; 100 cases
 - Every 6 weeks = 35 cases virtually, 65 cases in person
 - Time: Virtual mtg = 5 hours
 - Time: In Person mtg = 8-9 hours
 - Time: Review of cases prior to mtgs = depends on Committee member
- Barriers
 - o Infrastructure
 - Investigative staffing – hired, trained
 - Case investigation processes
 - Paper vs Electronic vs Digital
 - Agency staff (IT, Admin) needed
 - Increase in Case complexity
 - o Investigative Division changes forthcoming in 2024-2025
 - Implementing EVOKE Case Management software
- Next Steps:
 - o Does the Board want to continue down this path at present?
 - Time commitment from Investigative Committee members
 - o If change back to quarterly meetings, know:
 - 100 cases to review will take 1 ½ days for committee to meet
 - o Continue to seek performance improvement processes to implement
 - o Return 6-9 months a report of next steps
 - Obtain more info – what are other states doing?
 - Invest in the efficiencies to make meeting time work
 - Review Case investigation Internal processes
 - Review Legal, Fiscal, Operational aspects
 - Set time for re-launch