



Practice Specialist Staff Report

Date: June 11, 2025

TO: KSBN Executive Administrator &
Board Members

FR: Linda Davies, Practice Specialist

Purpose of the Agenda Item and/or the Board Action Requested:

This report is an update on the activities of the Investigative Division, aligning activities with the KSBN strategic plan initiatives which are indicated below.

Situation / Data:

KSBN Strategic Plan Priority #3, Objective 1: Applicants will be licensed timely after receipt of all required and approved information.

KSBN Strategic Plan Priority #3, Objective 2: Potential Nurse Practice Act violations submitted to the Board are reviewed and assessed

Applications requiring legal history review

Year	Total Applications Reviewed	Cases Currently Opened
2020	1,776	0
2021	1,970	0
2022	1,567	0
2023	1,544	2
2024	1,479	172
2025	683 (5/20/2025)	141

Complaints

Year	Received	Sworn	Not Opened	Significant Investigation
2020	576	104 18%	120	226 39%
2021	485	110 22%	99	204 42%
2022	576	124 21%	18	160 28%
2023	745	141 19%	123	180 24%
2024	768	159 20%	187	150 20%

2025	264 (as of 5/20/25)	54 20%	76	46 17%
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- Significant Investigation includes allegations of abuse, neglect, exploitation, drug diversion, workplace impairment

Cases relating to an alleged violation of the KNPA

Year	Total Cases Assigned by Year	Cases Currently Opened	Cases Processed Inactivated	Cases Pending Disciplinary Decision
2020	724	80	504	140
2021	758	109	424	225
2022	715	196	299	220
2023	875	172	366	337
2024	905	446	279	180
2025	354 (as of 3/7/25)	240	63	51
Total		1,243		

Discipline Cases – NCSBN Report for KSBN 07/01/2024-05/20//2025

- *KSBN Strategic Plan Priority #3, Objective #3 Discipline licensees who violate the NPA*



Open Records Request – timeframe: 07/01/2024 – 5/20/2025

- Received 127 (increase of 38 in 8 weeks)
 - Processed 115 (32 processed in 8 weeks)
 - Pending 12
- *Using KITEWORKS to send document production

Mailing List Requests 93

Background:

Since the last Board meeting in March 2025:

- Implementing ArkCase software for open records
 - o Soft Go Live pushed back to 7/1/2025 for all records requests
 - o Mailing List Requests are fully functional via ArkCase;
 - o KSBN website updated to allow for mailing list request to be made
 - o KORA Team meets biweekly
- Weekly discussions with System Automation re implementation of EVOKE Case Management Software for Investigative Division.
 - o Investigative Team met with them on site on May 28-29, 2025.
- Addressed nursing practice related inquiries via phone and email
 - o *KSBN Strategic Plan Priority #3, Objective #5: Communication provided is high quality, clear, accurate, current and includes effective methods available to give feedback to the Board. Expand digital forms of communication.*

Meetings & Trainings attended:

- Clear Drug Diversion Investigations (virtual)
- KARQM Spring Conference, 04/09/2025
- KUMC ECHO Addiction Series (webinars)
- KSBN Board's Strategic Plan Retreat, 04/22-23/2025
- NCK Tech, Hays SON presentation, 04/24/2025
 - o *KSBN Strategic Plan Priority #1 Objective 4: Promote education about multistate licensure*
- NCSBN Discipline Case Management Conference – 04/28-30/2025
- National Organization of Alternative Programs (NOAP) Conference, 05/12-16/2025
- Kansas 4Ms Lunch and Learn series – Evidence-based high-quality care to older adults re: what matters, medication, mentation, and mobility.
- System Automation EVOKE Team on site, 05/28-29/2025

Attachments:

None