

October 13, 2025

To the Nurses of Kansas,

The House Select Committee on Government Oversight meetings on July 29 and September 8 highlighted both the concerns and the commitment surrounding nursing regulation in Kansas. Testimony, whether in opposition or support, reflected a common value: protecting the public through safe, accountable nursing practice.

The Kansas State Board of Nursing (KSBN) continues to explore and implement changes to better serve our licensees and stakeholders based on concerns voiced. We remain committed to applying the law fairly, transparently, and in good faith. Building trust requires more than words, it requires action.

KSBN Action Plan:

1. Licensing Software Improvements to reduce duplicate payments.

- A licensee is no longer able to add two or more duplicate licenses to their “cart” in the renewal portal which will eliminate their ability to pay for two duplicate licenses during their license two-year renewal period
- Upgrades will be made to the applicant checklist to provide an easier process to identify the location of the application in the approval process

2. Automatic Enrollment in Nursys e-Notify for Renewal Notifications

- KSBN has requested that the National Council of State Boards of Nursing (NCSBN) automatically enroll all Kansas nurses with a valid email address on file to receive electronic renewal reminders and license status change alerts, with the goal of implementation by the end of calendar year 2025. KSBN remains committed to providing continued educational outreach to nurses and employers on the benefits of Nursys e-Notify.

3. Investigative and discipline process

- A work group has been formed to review statutes and regulations and identify revisions that are needed. External stakeholders have been invited to join this task force.
- An external consultant with extensive healthcare regulatory experience with investigations and discipline has been hired to conduct an on-site audit of KSBN’s investigative and discipline process.
- Staffing in the Investigative division is evaluated to ensure nurses are investigating nurses when nursing practice is involved.
- Implementation of the Evoke Case Management Suite from System Automation will improve communication about investigations and discipline. Implementation is scheduled in early November.
- Survey will be placed on KSBN’s website for licensees and stakeholders to complete regarding a grace period after license expiration date. Data will be collected and reported back to decision makers about possible revisions in statutes

4. Improved customer service

- Customer service training is being scheduled and will be mandatory for all staff to participate
- Customer service surveys are being revised for our website

KSBN’s mission remains clear: to protect and promote the welfare of the people of Kansas while supporting the nursing workforce through fair regulation, effective systems, and ongoing improvement.

For ongoing updates and information, visit our website and follow us on social media.

<https://ksbn.kansas.gov/>