



Practice Specialist Staff Report

Date: September 16, 2026

TO: KSBN Board Members

FR: Linda Davies, MSN, BSN, RN
Practice Specialist

Purpose of the Agenda Item and/or the Board Action Requested:

This report is an update on the activities of the Investigative Division, aligning activities with the KSBN strategic plan initiatives which are indicated below.

Situation / Data:

KSBN Strategic Plan Priority #3, Objective 1: Applicants will be licensed timely after receipt of all required and approved information.

Applications requiring legal history review (as of 3/6/2026)

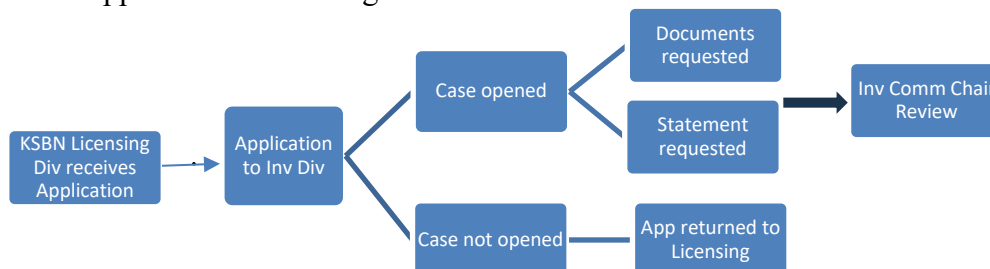
CY	#Apps Rv	# Cases	% case opened	TAT Avg (days)
2025	1519	513	34%	17
2026	1018	184	18%	**

TAT = turn around time

- Dependent on documents and statements requested being provided timely

** Use of 2 systems in FY 26. Will tabulate for Annual Report.

Workflow for Application Processing:



Reasons for Investigative Division reviews applications for licensure:

- 1) Criminal Background positive
- 2) Applicant's responses to questions are flagged
 - a. Answer Yes to participating in monitoring program
- 3) HOLD in licensing software system, i.e. current open active case, discipline in another jurisdiction, on a List: FBI, OIG, ANE Registry, etc
- 4) NURSUS Discipline

Situation / Data:

KSBN Strategic Plan Priority #3, Objective 2: Potential Nurse Practice Act violations submitted to the Board are reviewed and assessed

Complaint data are tracked to identify trends and opportunities for education.

- Complaints received
 - Averaged 500 during the pandemic; 750 after the pandemic.
- Sworn complaints received remain consistent at 20% over time
- Significant Investigations average 150 per year
 - Allegations of Abuse (physical, verbal, sexual), Drug Diversion, Workplace Impairment, Exploitation (financial, etc.)
- Complaint Evaluation Tool - for non-drug, non-impairment, non-abuse complaint
 - Incorporates a Just Culture Model
 - Harmless Error
 - At Risk Behavior
 - Reckless Behavior
- Board reviews case Facts to determine probable cause and assign appropriate action
 - Tool: NCSBN Discipline Decision Pathway
 - Incorporates a Just Culture Model

Situation / Data:

KSBN Strategic Plan Priority #3, Objective #5: Communication provided is high quality, clear, accurate, current and includes effective methods available to give feedback to the Board. Expand digital forms of communication.

KS Open Records Requests – handled by PIO in FY 26

- Andy Martin, PIO

Practice Related Inquiries

- Investigative Division researches and responds to inquiries
- Working on a centralized email to receive inquiries
- Finalizing the FAQ for KSBN website
- KSBN has no authority to issue Position Statements, per General Counsel
- Standard response to inquiries generated by General Counsel.

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Background:

Since the last Board meeting in March 2026:

- EVOKE Case Management Software for Investigative Division.
 - o Some Applications requiring legal review are being worked through EVOKE.
 - o Complaints arriving from facilities, reviewed, and cases assigned to Nurse Investigators

Attachments:

None