Practice Specialist Staff Report

Date: December 4, 2026

TO: KSBN Board Members

FR: Linda Davies, MSN, BSN, RN
Practice Specialist

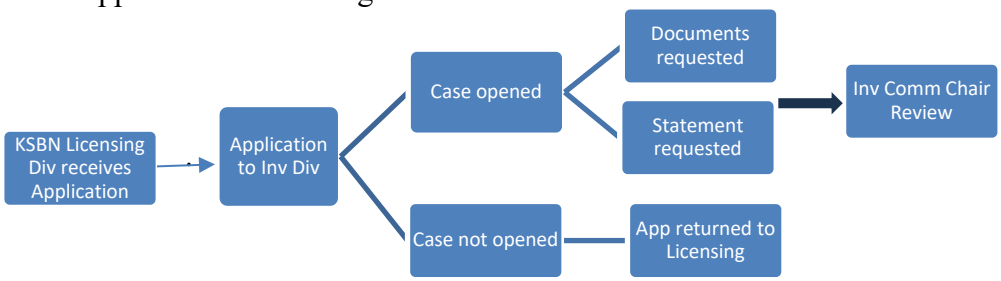
Purpose of the Agenda Item and/or the Board Action Requested:
This report is an update on the activities of the Investigative Division, aligning activities with the KSBN strategic plan initiatives which are indicated below.

Situation / Data:
KSBN Strategic Plan Priority #3, Objective 1: Applicants will be licensed timely after receipt of all required and approved information.

Applications requiring legal history review (as of 11/18/2026)

CY	#Apps Rv	# Cases	% case opened
2025	1519	513	34%
2026	1222	253	21%

Workflow for Application Processing:



Reasons for Investigative Division reviews applications for licensure:

1) Criminal Background positive
2) Applicant's responses to questions are flagged
    a. Answer Yes to participating in monitoring program
3) HOLD in licensing software system, i.e. current open active case, discipline in another jurisdiction, on a List: FBI, OIG, ANE Registry, etc
4) NURSYS Discipline

Situation / Data:

KSBN Strategic Plan Priority #3, Objective 2: Potential Nurse Practice Act violations submitted to the Board are reviewed and assessed

Complaint data are tracked to identify trends and opportunities for education.

- Complaints received
    - Averaged 500 during the pandemic; 750 after the pandemic.
- Sworn complaints received remain consistent at 20% over time
- Significant Investigations average 150 per year
    - Allegations of Abuse (physical, verbal, sexual), Drug Diversion, Workplace Impairment, Exploitation (financial, etc.)
- Complaint Evaluation Tool - for non-drug, non-impairment, non-abuse allegation
    - Incorporates a Just Culture Model
        - Harmless Error
        - At Risk Behavior
        - Reckless Behavior
        - Bad Intent
- Board reviews case Facts to determine probable cause and assign appropriate action
    - Tool: NCSBN Discipline Decision Pathway
        - Incorporates a Just Culture Model

Situation / Data:

KSBN Strategic Plan Priority #3, Objective #5: Communication provided is high quality, clear, accurate, current and includes effective methods available to give feedback to the Board. Expand digital forms of communication.

KS Open Records Requests – handled by PIO in FY 26

- Andy Martin, PIO

Practice Related Inquiries

- Investigative Division researches and responds as can
- Working on a centralized email to receive
- Finalizing the FAQ for KSBN website
- KSBN has no authority to issues Position Statements, per General Counsel
- Standard response to inquiries generated by General Counsel.

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Background:

Since the last Board meeting in September 2026:

- EVOKE Case Management Software for Investigative Division.
    - All complaints are able to be received electronically, reviewed and if meets threshold, assigned to a nurse investigator.

Attachments:

None