

**Kansas State Board of Nursing
Strategic Plan July 2016 - June 2019**

Agency Mission

The mission of the Board of Nursing is to assure the Citizens of Kansas safe and competent practice by nurses and mental health technicians.

Agency Philosophy

The Board of Nursing will act in accordance with the highest standards of ethics, accountability, efficiency, and openness. The Board subscribes to the idea that safe nursing care is a public trust. We approach our activities with a deep sense of purpose and responsibility. The public and regulated community alike can be assured of a balanced and sensible approach to regulation.

Priority #1	Performance Measure	Assessment	Date(s)
Promoting Nursing and allied Health Standards; safe nursing through education, licensure and regulation			
1. Retain independent status of the Board of Nursing.	1. Ensure public safety.	QA - Licensing for statutory requirements	
		QA - Discipline case outcomes	
	2. Maintain integrity of the nursing profession.		
	3. Maintain nursing regulation oversight by nursing.		
	2. Build and maintain collaborative relationships with other organizations and nurses in Kansas.	1. Joint meetings with organizations & other state agencies.	KSNA, KONL, KHA, KMS, KEMSA, KANA
Kansas Action Coalition, Kansas Works			
NCSBN, KBI, KSBHA, KSBEMS			
KCADNE, KCPNE, KACN (formerly Tri-Council)			
	2. Continue education outreach.	Student presentations 2 X a year	
		Individual presentations as requested	
	3. Redesign web page.	Starts July 1, 2016	

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3. Ensure quality education that produce competent nurses.	1. Increase state pass rates. a. Monitor programs for performance in meeting pass rates as required by regulation. b. Identify trends of low pass rate programs.		
		Site visits	
		NCLEX reports	
	2. Monitor & evaluate curriculum.	Site visits	
		Annual reports	
		Review major & minor change requests	
		KBOR - Revision to PN Core	
		ADN alignment	
		Monitor national changes	
	3. Review/revision of regulations.	Compare state & national pass rates	
		Meeting	12/2015
Meeting		3/2016	
Meeting		6/2016	
4. Review IV Therapy & PN curriculum.	Possible integration of IV Therapy in PN curriculum		
4. Review Scope of Advanced Practice.	1. Review statutes & regulations.		
	2. Review consensus model.		

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	3. Education of practice statutory authority.	Develop scope of practice pamphlet place in with license		
		Student presentation to all APRN schools		
		Independent study for CNE		
		Articles for the newsletter		
	4. Review proposed statute changes.	Provide the Board updates on the language		
	5. Review of comments received from the public.	Provide Board with all comments	6/2016	
		APRN collaborative agreement survey	6/2016	
5. Evaluate and explore the Nurse License Compact	1. Monitor for the possibility of joining NLC.	Discussion with the AG's office		
		Review Pros & Cons of joining		
		Presentation by NCSBN		
Priority #2		Performance Measure	Assessment	Date(s)
Fiscal & Human Resources Responsibilities				
1. Continuity of operations plan (COOP).	1. Develop COOP.	Put plan together		
		Certify staff		
		Develop teams		
		Audit quietly		
		Review staff levels		
	2. Receive federal approval for COOP.	After development submit online for approval		

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2. Update & execute Succession Plan for key staff.	1. Evaluate agency structure.		
	2. Develop timeline.		
	3. Develop education for the transfer of institutional knowledge.		
3. Recruit, develop & retain qualified staff.	1. Review staff levels.	Audit quarterly	
		Appropriate education to enhance staff knowledge	
		Cross train	
4. Board orientation.	1. Redesign current Board orientation information.	Investigate online orientation web-based	
		develop resource library	
		possible members only web portal	
	2. Articles.	Review of article by new Board members	
	3. Board attendance.	Review other states & state agencies requirements	
	4. Board preparedness.	Review other states & state agencies requirements	
	5. Evaluate Board orientation.	Develop a tool for evaluation	

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5. Maintain superior I.T. Infrastructure.	1. Continue to identify and replace equipment that needs updated.	Ongoing	
	2. Review and evaluate new technology and how to incorporate into KSBN.	Ongoing	
	3. Off site data center.	Review existing center	
		Gather information for Board	
		Review	
	4. Explore cooperation with state and national organizations.	Ongoing	
	5. Be proactive with state IT reorganizations.	Ongoing	
		Attend & be active in meetings	
6. Instructional video's on web page.	Purchase software		
	Train staff		
7. Mandatory paperless applications.	Review & decision by Board		

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Priority #3 Maintain Quality Customer Service	Performance Measure	Assessment	Date(s)
1. Process all applications within 3 business days	1. 90% of applications will be processed in 3 business days.	Audit 10% quarterly	
	2. 90% accuracy rate.	Audit 10% quarterly	
2. License applicants within 3 business days after receipt of all required information.	1. License within 3 business days after receipt of all required information.	Audit 10% quarterly	

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3. Conduct timely Investigations	1. Complete within 9 months.	Audit quarterly- over 9 months old	
4. Case(s) filed or diversion agreement signed & implemented within 90 days after Assistant Attorney General receives file(s)	2. Monitor average length of Investigations & review the process if needed.	Audit twice yearly	
4. Case(s) filed or diversion agreement signed & implemented within 90 days after Assistant Attorney General receives file(s)	1. Timely resolution of case(s).	Audit quarterly	

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5. Customer Service	1. All customers service measures have been added to position descriptions and evaluations.	Evaluations completed twice yearly addressing audit results	Ongoing
	2. Redesign web based customer service survey.	Audit quarterly	
	3. Design walk-in customer service survey.		
6. Communication.	1. Redesign web site.	Starts July 1, 2016	
	2. Evaluate newsletter.	Evaluate electronic newsletter design	