

**Kansas State Board of Nursing
Strategic Plan July 2016 - June 2019**

Agency Mission

The mission of the Board of Nursing is to assure the Citizens of Kansas safe and competent practice by nurses and mental health technicians.

Agency Philosophy

The Board of Nursing will act in accordance with the highest standards of ethics, accountability, efficiency, and openness. The Board subscribes to the idea that safe nursing care is a public trust. We approach our activities with a deep sense of purpose and responsibility. The public and regulated community alike can be assured of a balanced and sensible approach to regulation.

Priority #1	Performance Measure	Assessment	Date(s)	
Promoting Nursing and allied Health Standards; safe nursing through education, licensure and regulation				
1. Retain independent status of the Board of Nursing.	1. Ensure public safety.	QA - Licensure for statutory requirements		
		QA - Discipline case outcomes		
		Continue to monitor legislation		
	2. Maintain integrity of the nursing profession.			
	3. Maintain nursing regulation oversight by nursing.		Successful at keeping nursing independent	4/2017
2. Build and maintain collaborative relationships with other organizations and nurses in Kansas.	1. Joint meetings with organizations & other state agencies.	KSNA, KONL, KHA, KMS, KEMSA, KANA	Ongoing	
		Kansas Action Coalition, Kansas Works	Ongoing	
		NCSBN, KBI, KSBHA, KSBEMS	Ongoing	
		KCADNE, KCPNE, KACN (formerly Tri-Council)	Ongoing	
		KHEC - annual meeting	4/2017	
		KSNO, KRHPA		
	2. Continue education outreach.		Student presentations 2 X a year	
			Individual presentations as requested	
			Take Board meeting offsite	
			Add student presentations to web page	

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3. Ensure quality education that produce competent nurses.	1. Increase state pass rates.	NCLEX faculty Workshop	10/2016	
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		Faculty Div. Conference	6/4 & 6/5/18	
		Raised pass rates in draft Regulations	5/2017	
		Increase awareness of KBOR availability		
		a. Monitor programs for performance in meeting pass rates as required by regulation.	Focused site visits	
			NCLEX reports	
			Content Guidelines	3/2017
		b. Identify trends of low pass rate programs.	Focused site visits	
	Annual reports			
	FQR			
	Quarterly NCLEX reports		Ongoing	
	Complaints			
	2. Monitor & evaluate curriculum.	Site visits		
		Annual reports		
		Review major & minor curriculum change requests		
		KBOR - Revision to PN Core		
		ADN alignment		
		Monitor national changes		
	3. Review/revision of regulations.	Compare state & national pass rates	Ongoing	
		Education Meeting	12/2015	
		Education Meeting	3/2016	
		Education Meeting	6/2016	
		Education Meeting	9/2016	
		Draft Education Regulations	12/2016	
4. Review IV Therapy & PN curriculum.	Possible integration of IV Therapy in PN curriculum	Ongoing		
	IV Therapy Task Force meeting	5/2016		
	IV Therapy Task Force meeting	6/2016		
	IV Therapy Task Force meeting	9/2016		
	IV Therapy Task Force meeting	12/2016		
	Draft IV Regulations	3/2017		

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4. Review Scope of Advanced Practice.	1. Review statutes & regulations.	5 year review	Ongoing
	2. Review consensus model.		
	3. Education of practice statutory authority.	Develop scope of practice pamphlet place in with license	DG/MK
		Student presentation to all APRN schools	
		Articles for the newsletter	
	4. Review proposed statute changes.	Provide the Board updates on the language	
5. Review of comments received from the public.	Provide Board with all comments	6/2016	
	APRN collaborative agreement survey	6/2016	
6. KTRACS.	Continue to monitor discussion of funding sources		
5. Evaluate and explore the enhanced Nurse License Compact.	1. Monitor for the possibility of joining eNLC.	Discussion with the AG's office	Ongoing
		Review Pros & Cons of joining	Ongoing
		Presentation by NCSBN	3/17, 12/17
		Presentation by Compact State	6/2017
		Presentation about the NLC & the impact it could have on the military & their families	9/2017
		Data collection	Ongoing
		NLC Survey	1/2018
		Amendments to bill introduced	1/2018
		Testify, meet with legislators and monitor progress	1/18 - 4/18

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6. Implementation of Compact.	1. Implementation timeline	Compact bill signed by Governor	
		Newsletter articles	
		Website articles/information	
		Regulation revisions	
		Hiring of additional staff	
		Office remodel	
		Update MLO	
		Update licensing applications / information	
		Staff training	
		Implement	
Priority #2	Performance Measure	Assessment	Date(s)
Fiscal & Human Resources Responsibilities			
1. Continuity of operations plan (COOP).	1. Develop COOP.	Put plan together	
		Certify staff	
		Develop teams	
		Audit quarterly	
		Review staff levels	
	update or develop procedure manual for all departments - have completed by 1/2018		
	2. Receive federal approval for COOP.	After development submit online for approval	
2. Update & execute Succession Plan for key staff.	1. Evaluate agency structure.	Evaluate if Compact bill passes	
	2. Develop timeline.		
	3. Develop education for the transfer of institutional knowledge.		

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	4. Develop Succession Plan for other key staff.	For new Executive Administrator	6/2015
3. Recruit, develop & retain qualified staff.	1. Review staff levels.	Audit quarterly	
		Appropriate education to enhance staff knowledge	
		Cross train all staff	Ongoing
		Orientation of staff - possibly change structure of orientation	2017
4. Board orientation.	1. Redesign current Board orientation information.	Investigate online orientation web-based	
		develop resource library	Ongoing
		members only web portal	Ongoing
	2. Articles.	Review of articles by new Board members	
	3. Board attendance.	Review other states & state agencies requirements	
	4. Board preparedness.	Review other states & state agencies requirements	
5. Evaluate Board orientation.	Develop a tool for evaluation		
	Put public members with nurse mentor	Ongoing	
	Board orientation		

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5. Maintain superior I.T. Infrastructure.	1. Continue to identify and replace equipment that needs updated.	Ongoing	
	2. Review and evaluate new or existing technology and how to improve or incorporate into KSBN.	Ongoing	
	3. Off site data center.	Review existing center	
		Gather information for Board	3/20/17
		Review	
		Procured equipment	
	4. Explore cooperation with state and national organizations.	Ongoing	
Joined NURSYS for verifications		5/2017	
5. Be proactive with state IT reorganizations.	Ongoing		
	Attend & be active in meetings		
	IT Consolidation - monitor legislative action		
6. Instructional video's on web page.	Purchase software	6/2016	
	Train staff	7/2016	
7. Mandatory paperless applications.	Review & decision by Board		

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Priority #3 Maintain Quality Customer Service	Performance Measure	Assessment	Date(s)	
1. Process all completed applications within 3 business days.	1. 90% of applications will be processed in 3 business days.	Audit 10% quarterly		
	2. 90% accuracy rate.		Audit 10% quarterly	
			4th quarter 2016 - 78.9% Data when half staffed	
			1st quarter 2017 - 84% Data when half staffed	
			2nd quarter 2017 - 83.8% Data when half staffed	
			3rd quarter 2017 -	
			4th quarter 2017 -	
2. License applicants within 3 business days after receipt of all required and approved information.	1. License within 3 business days after receipt of all required and approved information.	Audit 10% quarterly		
		4th quarter 2016 - 85.8%		
		1st quarter 2017 - 79.8%		
		2nd quarter 2017 - 76.6%		
		3rd quarter 2017 -		
		4th quarter 2017 -		

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3. Conduct timely Investigations.	1. Complete within 9 months.	Audit quarterly- over 9 months old	
		December 2016 - 53.8%	
		March 2017 - 58.5%	
		June 2017 -	
		September 2017 -	
		December 2017 -	
2. Monitor average length of Investigations & review the process if needed.	Audit twice yearly		
	2015 - 173 days; 2016 - 31 days	July 2016	
	2016 - 72 days; 2017 - 38 days	Jan 2017	
	2016 - 164 days	July 2017	
	2017 -		
4. Case(s) filed or diversion agreement signed & implemented within 90 days after Assistant Attorney General receives file(s).	1. Timely resolution of case(s).	Audit quarterly	

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5. Customer Service	1. All customers service measures have been added to position descriptions and evaluations.	Evaluations completed twice yearly addressing audit results	Ongoing
		Monitor customer feedback	
	2. Redesign web based customer service survey.	Audit quarterly	
		Update survey after new web site complete	
	3. Design walk-in customer service survey.	Collect data	
	4. In office credit card machine.	Schedule vendor for presentation	
	6. Communication.	1. Redesign web site.	Starts
Implemented			5/2017
Feedback survey			
2. Evaluate newsletter.		Evaluate electronic newsletter design	
3. Compact communication.			